

AUTHORIZED UTILITY REPRESENTATIVE FORM FOR TELECOMMUNICATIONS CARRIERS

TYPE: ☐ IXC ☒ CLEC ☐ ILEC ☐ Wireless

CERTIFICATED COMPANY INFORMATION

Cypress Communications Operating Company, LLC	
Company Name	
404-869-2500	Telephone #
Dbal/fka	
Four Piedmont Center, Suite 600	
Mailing Address	
Atlanta, GA 30305	
City, State, Zip Code	
Four Piedmont Center, Suite 600	
Business Location	
Atlanta, GA 30305	Edilton
City, State, Zip Code	County

REGISTERED AGENT INFORMATION

Registered Agent:	Corporation Service Company
Mailing Address:	1703 Laurel Street
Columbia, SC 29201	
City, State, Zip Code	

Pursuant to the Commission's rules and regulations, print or type company contact for the following areas:

- Linda Collins
- A. **General Manager** (Include Address if different than above)
404-442-0001 404-869-2562 llcollins@cypresscom.net
 Telephone Number / Facsimile Number / E-mail Address
- Ted Fitzgerald
- B. **Customer Relations/Complaints Representative** (Include Address if different than above)
404-442-0138 404-869-2562 tfitzgerald@cypresscom.net
 Telephone Number / Facsimile Number //E-mail Address
- Ted Fitzgerald
- C1. **Customer Relations/Complaints Representative for Escalated Complaints** (Include Address if different than above)
404-442-0138 404-869-2562 tfitzgerald@cypresscom.net
 Telephone Number / Facsimile Number / E-mail Address
- 888-528-1788
- C2. **Customer Contact** (Toll Free Number)
- Bryan Brooks
- D. **Engineering Operations** (Include Address if different than above)
404-442-0280 404-869-2562 bbrooks@cypresscom.net
 Telephone Number // Facsimile Number //E-mail Address

- Ted Fitzgerald
- E. **Test and Repair** (Include Address if different than above)
404-442-0138 / 404-869-2562 / tfitzgerald@cypresscom.net
Telephone Number / Facsimile Number / E-mail Address
- F. **Emergencies** (During Non-Office Hours)
888-528-1788 / / support@cypresscom.net
Telephone Number / Facsimile Number / E-mail Address

In addition, please provide the following company contact information to assist in proper routing of correspondence and invoices:

- Jack Harwood
- G. **Regulatory Officer** (Include Address if different than above)
404-442-0169 / 404-442-0196 / jharwood@cypresscom.net
Telephone Number / Facsimile Number / E-mail Address
Ann Jackson
- H. **Dual Party Mailings** (Name)
Four Piedmont Center, Suite 600, Atlanta, GA 30305
(Mailing Address)
404-442-0202 / 404-442-0385 / anjackson@cypresscom.net
Telephone Number / Facsimile Number / E-mail Address
Ann Jackson
- I. **Interim LEC Fund Mailings** (Name)
Four Piedmont Center, Suite 600, Atlanta, GA 30305
(Mailing Address)
404-442-0202 / 404-442-0385 / anjackson@cypresscom.net
Telephone Number / Facsimile Number / E-mail Address
Ann Jackson
- J. **Universal Service Fund Mailings** (Name)
Four Piedmont Center, Suite 600, Atlanta, GA 30305
(Mailing Address)
404-442-0202 / 404-442-0385 / anjackson@cypresscom.net
Telephone Number / Facsimile Number / E-mail Address
Ann Jackson
- K. **Gross Receipts Mailings** (Name)
Four Piedmont Center, Suite 600, Atlanta, GA 30305
(Mailing Address)
404-442-0202 / 404-442-0385 / anjackson@cypresscom.net

Jack Harwood *Jack Harwood* /
This form was completed by **Signature**
Vice President / January 5, 2010
Title **Date**

RETURN COMPLETED FORM TO:

Public Service Commission of SC
Docketing Department
Post Office Drawer 11649
Columbia, South Carolina 29211
And
Office of Regulatory Staff
Attn: Jeanne Gordon
1401 Main Street, Suite 900
Columbia, South Carolina 29201